



# Ducted Vacuum Owner's Manual

User instruction manual and warranty information.

Please read this before installing or using your  
Premier Clean Ducted Vacuum Unit.

For replacement bags or filters find your local dealer -

[www.premierclean.com.au](http://www.premierclean.com.au)

# Information

## For an up to date look at Premier Clean Ducted Vacuum Accessories -

Find your nearest dealer at [www.premierclean.com.au](http://www.premierclean.com.au)



Monarch Series  
Bag Units

Premier Series  
Bag or Bagless  
Units

Premier Series  
3000, 4000,  
5000 and 6000  
Bag or Bagless  
Units

Compact Series  
Bag Unit

Typhoon Mini  
200 Bag Unit

[www.premierclean.com.au](http://www.premierclean.com.au)

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# Installation

Using the mounting plate provided with your Vacuum System, secure the mounting plate to the wall at a height allowing easy access for maintenance of the filter, dirt receptacle and or bags.

**Please note:** Monarch Systems must be at least 10 to 15 cm off the ground.

Contrary to all other connections in the ducting of your vacuum system, do not glue the last fitting going into your unit. This will allow easy removal for any repairs.

Attach your low voltage wires to the low voltage inlet on the side of your unit. Simply strip the wires approx 1/2 cm and clamp them into the plugs supplied. Plug the power cord into the 240 Volt power point and you are ready to start cleaning.

## Muffler Installation

Monarch 490, 550 and 850 and Premier 490, 550, 4000, 5000 and 6000 are supplied with a exhaust muffler. These simply fit on to the side of your unit with the elbow supplied. Place the elbow onto the exhaust of the motor, it's best to tape the elbow to the muffler.

## How to change from a Bagless System to a Bag System

**PREMIER 3000**   **PREMIER 4000**   **PREMIER 5000**   **PREMIER 6000**

Premier 3000, 4000, 5000 and 6000 units come Standard as a Bagless System. These units can be used as a bag system.

- Remove weighted filter - leaving in secondary filter
- Attach the 45 degree bend to the pipe inside the unit
- Glue or tape bag adaptor to the 45 degree bend
- Push bag over the top of the adaptor
- Replace bottom bin
- Unit is now ready to be used as a Bag System

# Operation & Care

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**STARTING VACUUM** – Simply open outlet cover, insert hose and system will automatically start. To stop, remove hose and allow suction to reduce before closing the inlet.

If you have chosen a switch on/off handle hose plug the hose into the inlet with arrow facing up, use handle on/off switch to operate.

Operating Garage Point. Open inlet cover and insert hose. Turn the switch on the side of the system to the ON position. When finished turn switch off and remove hose.

**TIPS TO CARE FOR YOUR DUCTED VACUUM SYSTEM** – Your system's unit is warranted against defective materials and workmanship but not against misuse. There is a service charge for repairing or replacing damaged or misused components of the system and for service calls. To ensure your ducted system is a life-time improvement for you and your family. Follow these simple tips and you will enjoy it for many years.

**1. Do not place any articles around the motor of the power unit.**

To do so could cause the motor to overheat as it will impair the cooling of the motor.

**2. Use one inlet at a time to maintain proper air flow.**

To use more than one vacuum inlet at a time will reduce the air flow that is required to effectively clean the carpets.

**3. Hold inlet door open when removing hose.**

After removing the hose from the inlet, hold the inlet door open for a few seconds to make sure the unit has stopped and to clear any residual dirt out of the ducting.

**4. Do not pick up liquids.**

Do not vacuum liquids into the vacuum ducting as any liquid left in the ducting may cause major motor damage (not covered by warranty).

**WARNING**

- USE ONLY GENUINE PREMIER CLEAN DOUBLE LINER BAGS WHICH PROUDLY DISPLAY THE GENUINE PREMIER CLEAN LOGO.
- WHEN CHANGING BAG, CHECK MESH UNDER BOTTOM PLATE FOR LINT BUILD-UP, CLEAN IF REQUIRED.

**DO NOT VACUUM PLASTER DUST, CONCRETE DUST, BRICK DUST, TALCUM POWDER OR ANY LIQUIDS.**

**FAILURE TO COMPLY WILL VOID ANY IMPLIED WARRANTY.**

**ALL COMMERCIAL APPLICATIONS - ONE YEAR WARRANTY**

# Accessories

## 9mt Standard Hose & Tool Set

### 2 Way Brush

For use on carpets and vinyl/tiles.  
Not recommended for floorboards, slate etc



### Telescopic Wand

Adjustable to the height you desire, simply push the button and extend to desired length.



### Dusting Brush

Can be used just about anywhere.  
Shelves, blinds, lamps, tables and window sills.



### Upholstery Brush

This brush comes with removable brushes and can be used on couches, curtains, rugs and mattresses.



### Crevice Tool

Use for narrow spaces between couches, window panes, hard to reach areas.



**Please Note:** Compact units do not come with upholstery brush

## 9mt Switch on/off Hose & Tool Set also comes with

### Hard Floor Brush

For use on any hard surfaces.  
Floor boards, vinyl, slate, bricks and rugs.



### Hose Hanger

Ideal to hang your hose on.



### Switch Variable Hose

Control your unit from where you stand. Turn the unit on or off or select from two suction levels. Turn the suction to low for fine rugs and hard floor surfaces and turn the suction to high for carpets. No more running back to the wall to turn the unit off.



Optional extras Vac Socks to protect walls, accessory hanger to hang your tools on and much more log onto [www.premierclean.com.au](http://www.premierclean.com.au) or **1300 881 608** for your nearest dealer.



TK270 Power Brush



Hose Sock - Available in 9mt and 12mt

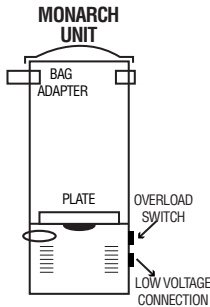
# Motor

There is no maintenance to be performed on the actual motor of your ducted vacuum. The most important tips for a longer vacuum life are - to keep the inside of the unit (canister) itself clean - make sure you do not vacuum up any harmful dusts or ANY liquids (see pg 5 for complete list). Should you require a service to your unit please contact the dealer who you purchased the unit from or call us on 1300 881 608 to find a dealer near you.

## Changing Bags and Filters

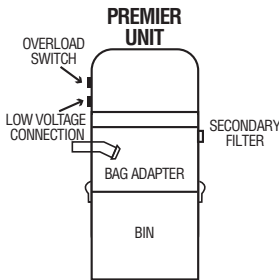
### WARNING

**“FAILURE TO USE PREMIER CLEAN DOUBLE LINER FILTER BAGS WILL CAUSE MOTOR FAILURE AND VOID WARRANTY”**



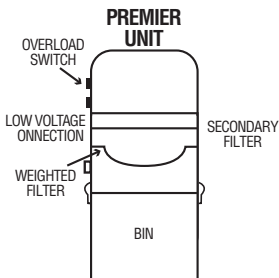
### Monarch 250, 490, 550, 650, 850 Compact 2, Typhoon

Lift lid and remove bag from bag adaptor (be careful not to pull bag adaptor off with the bag and throw away). Insert new bag and replace bin. If bag is broken or split, lift bottom plate and clean around airway to the motor and replace plate, wipe inside unit with a cloth to remove excess dirt.



### Premier 250, 490, 550, 650, 850 (3000, 4000, 5000, 6000 if taken the option to use as a bag system)

Unclip bottom bin and remove bag from bag adaptor (be careful not to pull bag adaptor off with the bag and throw away). Insert new bag and replace bin. If bag is broken or split, clean secondary filter located above the bag.



### Premier 3000, 4000, 5000, 6000 Bagless model

Unclip bottom bin and remove dust canister empty contents. Remove weighted filter clean and replace, check secondary filter if dirty clean and replace. Weighted filter to be replaced once a year, secondary filter to be replaced every two years.



# Troubleshooting

Problem	Cause	Action
Suction strength has decreased	<p>Bag or canister is full</p> <p>Units lid or canister not replaced properly</p> <p>Something stuck in the vacuum pipes</p>	<p>Replace bag with new one. Check the airway to the motor and make sure it's clean. Locations as below</p> <p><b>Monarch series</b> under the bag down the bottom of the unit.</p> <p><b>Premier Series</b> above the bag.</p> <p><b>Premier Bagless Series</b> dirt to be empty and change or clean filters</p> <p>A ducted vacuum needs sealed vacuum. Make sure the lid or canister has been put back on securely.</p> <p>If you have a point on the unit in the garage open the point and turn the unit on at the switch on the side. If there is a lot of suction you most likely have a blockage in your pipe. If there is low suction check the above two actions. Contact 1300 881 608 for your nearest service department.</p>
Vacuum will not stop	Hose not properly inserted into vacuum inlet	Ensure that the hose is inserted with arrow facing upwards for switch hoses only
Vacuum will not start up	The electrical power is not connected properly	Ensure that the power cord is plugged into a working power point and is switched on

# Warranty

## **WARRANTY – CUSTOMER COPY**

### **Premier Clean Pty. Limited**

Manufacturers of **PREMIER  
CLEAN**

Factory 4/1 Merri Concourse,  
Campbellfield, Vic 3061

Premier Clean Pty. Limited  
ABN 70 005 225 794

warrants its **PREMIER CLEAN  
VACUUM SYSTEMS (PREMIER/  
MONARCH UNITS)**

Electric Motors for a period  
of 36 months from the date of  
purchase against proven defects  
in workmanship and materials.

Premier Clean Warrants  
Compact 1, Compact 2 and  
Typhoon units Electric Motors for  
a period of 12 months from the  
date of purchase.

Premier Clean undertakes  
to exchange or repair any  
part proven to be defective  
within the relevant warranty  
period PROVIDED THAT the  
product has not been modified,  
tampered with or repaired  
by any person other than  
an authorised employee or  
dealer and has been used in  
accordance with the instructions  
supplied. The warranty does  
not extend to defects caused by  
accident, misuse, abnormal use,  
neglect, normal wear and tear,  
or connection to incorrect power  
supplies. Any parts exchanged  
may be either new or rebuilt at  
Premier Clean's option.

### **THIS WARRANTY IS SUBJECT TO THE FOLLOWING CONDITIONS:-**

#### **1. WHERE THE PRODUCT WAS INSTALLED BY AN AUTHORISED PREMIER CLEAN DEALER OR AGENT**

(a) **Labour and Parts** – For  
a period of ninety (90) days  
from date of purchase, the  
Premier Clean Dealer or Agent  
who installed the product  
shall remove and repair or

replace the defective part  
free of charge, but any cost  
associated with travel outside  
the metropolitan area is NOT  
INCLUDED and shall be paid by  
the Purchaser.

(b) **Parts only** – For the  
remainder of the relevant  
warranty period any defective  
part will be repaired or  
replaced if taken or delivered  
(inward and return freight  
pre-paid) to the Premier Clean  
Dealer or Agent from whom  
the goods were purchased, but  
the cost of labour in respect of  
on-site repairs, removal or re-  
installation by the Premier Clean  
Dealer or Agent and the cost of  
factory or workshop time shall  
be paid by the Purchaser.

#### **2. WHERE THE PRODUCT WAS NOT INSTALLED BY AN AUTHORISED PREMIER CLEAN DEALER OR AGENT**

(a) **Labour and Parts** – For  
a period of ninety (90) days  
from date of purchase any  
defective part will be repaired  
or replaced if taken or delivered  
(inward and return freight  
pre-paid) to the Premier Clean  
Dealer or Agent from whom  
the goods were purchased, but  
the cost of labour in respect of  
on-site repairs, removal or re-  
installation by the Premier Clean  
Dealer or Agent, and the cost of  
factory or workshop time shall  
be paid by the Purchaser.

(b) **Parts only** – For the  
remainder of the relevant  
warranty period any defective  
part will be repaired or  
replaced if taken or delivered  
(inward and return freight  
pre-paid) to the Premier Clean  
Dealer or Agent from whom  
the goods were purchased, but  
the cost of labour in respect of  
on-site repairs, removal or re-  
installation by the Premier Clean  
Dealer or Agent and the cost of  
factory or workshop time shall  
be paid by the Purchaser.

## **GENERAL EXCLUSIONS**

Premier Clean specifically  
excludes from this warranty  
any liability whatsoever in  
respect of defects caused by the  
incorrect installation of Premier  
Clean Vacuum System whether  
performed by an authorised  
Premier Clean Dealer or Agent  
or any other person or persons.  
In addition, Premier Clean  
specifically excludes any liability  
whatsoever in respect of any  
loss, damage or consequential  
loss or damage whatsoever  
caused during or resulting from  
such installation.

**UNITS OF VACUUM  
SYSTEMS WHICH  
SPECIFICALLY REQUIRE  
FILTER BAGS TO BE USED  
ARE EXCLUDED FROM THIS  
WARRANTY UNLESS FILTER  
BAGS ARE USED. THESE  
MUST NOT BE USED TO  
VACUUM LIQUIDS, BRICK,  
CONCRETE, PLASTER  
OR SIMILAR DUST. THIS  
WARRANTY COVERS  
DOMESTIC USE ONLY.**

## **PROOF OF PURCHASE**

Proof of purchase in the form  
of the product warranty card  
and/or invoice is a condition of  
this warranty and without such  
proof this warranty shall not  
bind Premier Clean.

**No term of this warranty  
purports to exclude,  
restrict or modify the  
application of any of the  
provisions of Part V of the  
Trade Practices Act 1974  
or of Part IV of the Goods  
Act 1958 (Victoria).**

If assistance is required in  
understanding the terms and  
conditions of the warranty you  
should contact either the Dealer  
from whom the product was  
bought or the Company.

# Purchase Receipt

## For your future reference

Dealer Name \_\_\_\_\_

Dealer Phone Number \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date of Purchase \_\_\_\_\_



**Please Complete and Return by Post or visit us at  
[www.premierclean.com.au](http://www.premierclean.com.au) and complete online**

Purchase Date \_\_\_\_\_

Model \_\_\_\_\_

Serial No. \_\_\_\_\_

*(this is found on the top left hand side of the vacuum unit)*

Dealer Name \_\_\_\_\_

Store/Address \_\_\_\_\_  
\_\_\_\_\_

Purchaser's Name \_\_\_\_\_

Purchaser's Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone \_\_\_\_\_



Head Office  
Factory 4/1 Merri Concourse,  
Campbellfield, Vic 3061

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